

Hello Alan,

Your company has just completed a job for us at our property, Monterey at Seminole Lake. The job consisted of removing drywall from lanai closets and refinishing the closets to an acceptable condition. This project took several weeks to complete. A young man by the name of Steven has been on the job since the first day. I just wanted to let your company and his immediate supervisor know of the good job he did. His dedication to getting the task completed and done right the first time is to be commended. Scheduling was not always easy as we needed to get into occupied units and homeowners schedules were sometimes difficult. Steven was always in a good mood and he treated our home owners and their homes with the utmost respect. He is very good reflection of your company and from my experience you can be proud of him. Please forward this e-mail to Steve's immediate supervisor. Thank you for a job well done.

Joe Zielinski
Customer Relations Managers
Pulte Homes Inc.

Tom -

My wife and I would like to personally thank you for your making the best of a bad situation and for providing such excellent follow-up. We are grateful how you came through on everything you promised. Steve Blauvelt and Mike Russell were also great representations of M/I during this time. We are very appreciative...

We were also very impressed with the service provided by your contracted remediation company, DriRite. The owner, Bill Campbell, was very attentive from beginning to end. From the very start Bill's initial phone call and daily follow up provided us with a type of peace in the storm. Not only did he facilitate our hotel accommodations during but he also called us that night after 10pm to make sure our check-in was smooth. Even after their work was complete Bill continued to follow up on the workmanship of his crew. This attention to detail is virtually unheard of today!

Again thanks to everyone involved!

Eric I. Diggs



To Whom It May Concern:

DriRite of Tampa has done an excellent job of assisting our division of pinpointing specific areas of water intrusion and leaks often saving time and money. Their technological methods of locating leaks and knowledge of construction along with detailed reports has allowed us to determine if the cause is from workmanship or homeowner maintenance thereby allowing us to hold the responsible party's accountable.

Additionally, their water intrusion inspections prior to stucco has allowed for a tremendous fall of warranty calls for water intrusion. Leaks from slabs and penetrations thru block walls have become non-existent since the implementation of this inspection.

I would highly recommend DriRite to anyone wishing to locate a leak, remove damaged materials, and rebuilding. Their ability to do all of the above has saved time in the warranty process allowing less inconvenience to the homeowners.

Sincerely,

A handwritten signature in cursive script that reads "Senia D. Hawley". The signature is written in black ink and is positioned to the right of the typed name.

Senia D. Hawley
Lennar Homes
Customer Care Area Manager
(813) 613-4245

February 26th, 2008

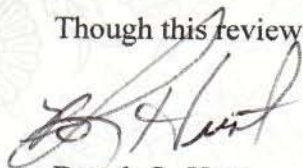
DRIRITE
11841 US Hwy. 41 S.
Gibsonton, Fl 33534

This letter comes to thank the project manager, Mike Scott and all the workers that came out to repair the over sites left behind after closing.

Until we got employees from DriRite, I was not satisfied with the teams Bonterra were sending out to complete the repairs.

A great thanks to Travis who was present on most of the jobs. To Paul who finally fixed the repairs done by others to our upstairs floor, to James who made the front porch look even and Fransico for assisting the others.

Though this review is very "*over due*", I still wanted to thank all of you.



Brenda L. Hunt

[REDACTED]
[REDACTED]
Valrico, FL
33594