

DRIRITE

A RESTORATION AND CLEANING COMPANY

Name: MARGARET J TUNOY Date: 11/2/09
 Address: [REDACTED]
 City: Sarasota Zip: 34243
 Insurance Co.: [REDACTED]
 Claim No.: _____
 Agent: _____ Adjustor: _____

- | | YES | NO |
|--|-------------------------------------|--------------------------|
| Did we respond in a timely manner? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Did we take time to answer all your questions? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Were we careful in handling your contents? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Was our work completed when promised? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you use DRIRITE again? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you recommend DRIRITE to a friend? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

PLEASE RATE OUR OVERALL SERVICE

EXCELLENT GOOD FAIR POOR

COMMENTS:

I found everybody to be very professional + extremely friendly + nice. It was a comfort

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Name: Stacey Barsik Date: 10-8-09
 Address: [REDACTED]
 City: Tampa, FL Zip: 33602
 Insurance Co.: _____
 Claim No.: _____
 Agent: _____ Adjustor: _____

- | | YES | NO |
|--|-------------------------------------|--------------------------|
| Did we respond in a timely manner? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Did we take time to answer all your questions? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Were we careful in handling your contents? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Was our work completed when promised? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you use DRIRITE again? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you recommend DRIRITE to a friend? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

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COMMENTS:

Everyone at Dririte has been wonderful to work with! Thank you for excellent service.

DRIRITE

A RESTORATION AND CLEANING COMPANY

Name: Virginia Penkleton Date: 12/31/09
 Address: [REDACTED]
 City: Tampa Zip: 33629
 Insurance Co.: [REDACTED]
 Claim No.: [REDACTED]
 Agent: [REDACTED] Adjustor: _____

- | | YES | NO |
|--|-------------------------------------|--------------------------|
| Did we respond in a timely manner? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Did we take time to answer all your questions? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Were we careful in handling your contents? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Was our work completed when promised? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you use DRIRITE again? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Would you recommend DRIRITE to a friend? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

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COMMENTS:

Great job! Thank again, Virginia Penkleton